

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THE CONTEST AS THEY CONTAIN BINDING LEGAL TERMS AND OBLIGATIONS INCLUDING LIMITATIONS OR EXCLUSION OF THE ORGANISER’S LIABILITY. BY PARTICIPATING IN THE CONTEST, YOU ARE DEEMED TO UNDERSTAND AND AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS IN ITS ENTIRETY.

IF YOU DO NOT AGREE TO ANY OF THESE AND CONDITIONS, YOU MUST NOT PROCEED TO PARTICIPATE IN THE CONTEST.

1	Organiser	STAR MEDIA GROUP BERHAD (Company No.: 197101000523 (10894-D) (“ Organiser ”))
2	Name of Contest	Can You Solve The Raya Mystery? (“ Contest ”).
3	Eligibility Criteria	The Contest is open to all public aged 18 years old and above (at the time of entry) residing in Malaysia, excluding permanent or temporary or contract employees of the Organiser and/or its subsidiaries.
4	Contest Period	The Contest will take place from 2 March 2026 (00.00 GMT) until 26 April 2026 (23:59 GMT) (“ Contest Period ”). Notwithstanding the above, the Organiser reserves the right to vary, postpone or reschedule the Contest Period at its sole discretion.
5	Entry Criteria	In order to stand a chance to win a prize, participants shall follow the following steps: 1. Click on any online advertisements linked to the Contest’s microsite (https://campaign.thestar.com.my/subdrive2026/) (“ Miscrosite ”) to participate. Alternatively, participants will be able to access the Microsite by scanning the QR code displayed on the Organiser’s newspaper during the Contest Period.

Participants shall cut out, collect and upload the advertisement clippings from Organiser's newspaper before submitting their entries. Each advertisement clipping can only be used once. Duplicates of the same advertisement clipping will be disqualified. Advertisement clipping printouts from Organiser's ePaper will not be accepted. Selected participants will need to show the collected advertisement clippings to the Organiser at the end of the Contest Period to be eligible to win a prize.

2. Fill in registration details and answer all survey questions posted in the Microsite.

3. Existing subscribers and non-subscribers may submit one (1) entry per day throughout the Contest Period.

4. New subscribers who subscribe to any of the subscription plan(s) as shown in the table below, whether online (<https://www.thestar.com.my/subscription>) or manual by using physical subscription form within the Contest Period, will be eligible for additional entries to the Contest:

Subscription Price	Points Earned
RM 1.00 - RM 49.00	1
RM 50.00 - RM 99.00	2
RM 100.00 - RM 299.00	4
RM 300.00 - RM 599.00	8
RM 600.00 - RM 1000.00	16

5. New subscribers will not gain automatic entries to the Contest and they shall submit their entries in accordance with steps (1), (2) and (4) above.

6. Entries received by the Organiser after the Contest Period will be automatically disqualified.

		<p>7. Entries submitted cannot be withdrawn and/or edited.</p> <p>8. Entries are not applicable for free trial and/or discounted packages.</p>
6	Prize(s)	<ol style="list-style-type: none"> 1. One (1) Malaysia Airlines gift card worth RM 10,000.00 2. One (1) Malaysia Airlines gift card worth RM 8,000.00 3. One (1) Malaysia Airlines gift card worth RM 6,000.00 4. One hundred (100) Petronas gift cards worth RM 50.00 each 5. Fifty (50) Touch n' Go e-vouchers worth RM 100.00 each 6. Fifty (50) Watsons e-vouchers worth RM 100.00 each
7	Selection of Winners	<p>The total qualified participants with the correct answer submitted within the Contest Period will be divided by two hundred and four (204) to derive the winners in accordance with the order of the prizes set out in Clause 6. For the avoidance of doubt, the winning number will be rounded down to the number resulting from the division.</p> <p>For example:</p> <p>If the total qualified participants is "1999", it will be divided by two hundred and four (204) to derive the selected number of "9.799". Two hundred and three (203) winners will then be selected based on the rounded down of the selected numbers, hence every 9th qualified participant will win the first prize and so forth.</p>
8	Notification of Winners	<p>After the Contest Period ends, the selected winners will be contacted via telephone call within sixty (60) days after the Contest Period using the details provided during the submission process. In the event the selected winner fails to respond to the Organiser's telephone call after three (3) attempts, then he/she will be disqualified and the participants with the next serial number will be selected as the substitute winner.</p> <p>For example:</p> <p>If the total qualified number of participants is "1999", it will be divided by two hundred and four (204) to derive the selected number of "9.799". Two hundred</p>

		<p>and three (203) winners will then be selected based on the rounded down of the selected number, hence every 9th qualified participant will win the offered prize. If the selected winner fails to respond to the Organiser's telephone call after three (3) attempts, then the 10th participant will be selected as the substitute winner.</p> <p>The Organiser shall not be held liable in the event the selected winner cannot be contacted for whatever reasons.</p>
9	Collection Period	<p>Upon verification and confirmation of the identity of the winners, the prizes will be emailed to the respective winners. All prizes must be claimed before the stated expiry date. Any unclaimed prizes by the expiry date will be deemed forfeited and no replacement will be provided by the Organiser without further reference to the said winner.</p> <p>The Organiser shall not be liable for any loss, delay or failure in the delivery of the prizes due to incorrect contact details provided by the winner, spam filtering, network issue or technical errors beyond the Organiser's control.</p>
10	Changes in Prizes	<p>In the event the prizes are not available for any reason, the Organiser reserves the absolute discretion to substitute the prizes with any products and/or services of any value, at any time it deems fit and necessary.</p> <p>All prizes and/or any other substituted products and/or services are given on an "As Is Where Is" basis and are not transferable or exchangeable for cash, credit, other prizes or vouchers, whether in part or in full.</p>
11	Disclaimer	<p>By participating in this Contest, the participants acknowledge and agree that the Organiser excludes all warranty and/or liability in connection with the awarded prizes and/or the Contest. The participants shall assume full liability and responsibility in case of any liability, mishap, injury, loss, damage, claim or accident (including death) resulting from their participation in the Contest and/or usage of the prizes. The Organiser shall not be held responsible for any liability, mishap, loss, damage, claim or accident (including death) in any</p>

		<p>manner whatsoever suffered by the participants as a result of their participation in the Contest and/or the use of the prizes.</p> <p>Use of and browsing of the website (https://www.thestar.com.my/) (“Website”) is done at the participant’s own risk. Neither the Organiser nor any other party involved in creating, producing, or delivering the Website, nor any naming right sponsors and third parties affiliated with the Organiser shall be liable for any direct, incidental, consequential, indirect, or punitive damages arising out of the participants’ access to, or use of, or browsing the Website, or downloading of any materials, data, text, images, video, or audio from the Website, including, without limitation, damage to, or viruses that may infect their computer equipment or other property as a result thereof. Without limiting the foregoing, everything on the Website is provided to the participants “as is” without warranty of any kind, either expressed or implied, including, but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement.</p>
12	Amendment	<p>While the Organiser will use reasonable efforts to include accurate and up-to-date information in the Website, the Organiser makes no warranties or representations as to the accuracy, correctness, reliability or otherwise with respect to such information, and assumes no liability or responsibility for any omissions or errors (including, without limitation, typographical errors and technical errors) in the content.</p> <p>The Organiser reserves the right to amend these terms and conditions at any time without prior notice. The participants are therefore encouraged to read the terms from time to time to view any amendments and/or changes.</p> <p>If this Contest is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Organiser, then the Organiser reserves the right, in its sole discretion, to modify the terms and conditions for this Contest, modify the Contest, suspend, terminate or cancel the Contest, as appropriate, without prior notice.</p>

13	Privacy Notice	<p>PRIVACY STATEMENT RELATING TO THE PROCESSING OF PERSONAL DATA OF PARTICIPANTS (“Notice”).</p> <p>a. The Personal Data Protection Act 2010 (“PDPA”) was introduced by the Government of Malaysia to govern/regulate the processing of the personal data (“Personal Data”) in commercial transactions. This Notice is issued to participants to inform that this is the basis upon which the processing of the Personal Data is done by the Organiser.</p> <p>b. Purpose: All information (including Personal Data) submitted by participants in their participation of the Contest shall belong to the Organiser and the participants’ pictures (which may include their names, statements about the Contest or any of its related matter) without further notice or compensation for publicity, advertising or any other related purposes in any manner whatsoever, including but not limited to in any of the Organiser’s publications, websites and/or any promotional materials.</p> <p>c. Transfer: The participants’ Personal Data will be kept confidential by the Organiser but the participants also agree that for the purposes set out in Clause 13(b) above, the Organiser may transfer or disclose such Personal Data to the following parties within or outside of Malaysia:</p> <ul style="list-style-type: none"> i) Other partners or any participating partners which owe a duty of confidentiality to the Organiser; ii) The Organiser’s agents or contractors under a duty of confidentiality to the Organiser providing administrative, telecommunications, data processing or other services to the Organiser in relation to the Contest (such as but not limited to professional advisers, customer call centre providers, gift redemption centre or data entry companies). iii) Any affiliates that owe a duty of care to the Organiser; and iv) Any law enforcement agency and/or any person or entity to whom the Organiser is under a binding obligation to make disclosure under requirements of any law, rule, regulations, code and/or guideline and/or order of any competent court of law, law enforcement agencies and/or regulatory bodies.
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14	Additional Terms	<p>All entry instructions and any other specific details relating to the Contest not specified herein shall form part of these terms and conditions.</p> <p>The Organiser's decisions are final and there shall be no appeal entertained and/or allowed. All participants shall not resort to court proceedings to review the Organiser's decisions.</p> <p>For further information, please email your enquiries to customerservice@thestar.com.my.</p>